

Notice of References Cited	Application/Control No. 09/876,788		Applicant(s)/Patent Under Reexamination LINYARD ET AL.	
	Examiner Philip C. Lee		Art Unit 2152	Page 1 of 1

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*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
*	A	US-6,243,090	06-2001	Machiraju et al.	715/709
*	B	US-5,890,139	03-1999	Suzuki et al.	705/27
	C	US-			
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	I	US-			
	J	US-			
	K	US-			
	L	US-			
	M	US-			

FOREIGN PATENT DOCUMENTS

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NON-PATENT DOCUMENTS

*		Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)
	U	Ackerman, M.S., Malone, T.W., Answer Garden: A Tool for Growing Organizational Memory, 1990, ACM Press, pages 31-39.
	V	Ackerman, M.S., McDonald, D.W., Answer Garder 2: merging organizational memory with collaborative help, 1996, ACM Press, pages 97-105.
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*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)
Dates in MM-YYYY format are publication dates. Classifications may be US or foreign.